

G7TH CAPOS

LIMITED LIFETIME WARRANTY

G7th has a 100% commitment to customer satisfaction. If you have a defective capo G7th will replace it free of charge. The warranty covers any manufacturing fault or failure of the mechanism during normal use. It is not an insurance policy and does not cover any misuse or accidental damage. This warranty does not cover general wear and tear. For most users, the original rubber on G7th capos will last a lifetime.

Warranty claims shall be presented with sale documentation (tax receipt) to the original point of purchase. This warranty only covers capos purchased from an authorised Australian dealer. Neither dealer nor distributor assumes responsibility for shipping and insurance fees - or damage during shipping - within the warranty process. Final decision regarding parts, full replacements or repairs under the conditions of this warranty will be executed at no cost to the original purchaser, return shipping included. With issues not covered under warranty, an estimate for the repair/replacement will be given and the item will be returned at the cost of the owner.

National Music does not accept liability in connection with this warranty for any consequential damage or economic loss whether direct or indirect to any person or property arising from a breakdown or failure of the product.

Making a warranty claim.

The first point of contact when making a warranty claim should be the **original point of purchase**. If this is not possible, contact National Music direct using details on this document or *nationalmusic.com.au*

Warranty claims and replacements may only be done with the approval of National Music. National Music may request that the capo is returned to either National Music or the original point of purchase. In some cases, photographic evidence of the fault may be sufficient.

Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.