

KREMONA GUITARS

3 YEAR LIMITED WARRANTY

Kremona-Bulgaria warrants the instrument against defects in workmanship and materials for the above warranty period from the date of sale to the original purchaser. This warranty does not apply to damage caused by misuse, neglect, accident or modification, normal wear (such as marks, scuffing), accidental damage or improper storage during changes in temperature or humidity. Damages not covered in this warranty can easily be avoided in almost any climate with proper care.

Fret wear, string wear, tuning machine wear and broken nuts and saddles are not covered in this warranty. Consumable items such as guitar strings, batteries, jacks, sockets, etc are not covered by this warranty. This warranty does not cover any repairs undertaken without approval of National Music.

Warranty claims shall be presented with sale documentation (tax receipt) to the original point of purchase. This warranty only covers instruments purchased from an authorised Australian dealer. Neither dealer nor distributor assumes responsibility for shipping and insurance fees - or damage during shipping - within the warranty process. Final decision regarding parts or instruments replaced or repaired under the conditions of this warranty will be executed at no cost to the original purchaser, return shipping included. With issues not covered under warranty, an estimate for the repair will be given and the instrument will be returned at the cost of the owner.

Limited Warranty on Preamp Systems

Onboard preamp systems included with Kremona guitars are covered under warranty for a period of **one year** from the date of sale from an authorised dealer to the original purchaser. If the system fails to function properly due to defects in materials or workmanship during the applicable warranty period, Kremona-Bulgaria, at its option, will repair or replace the system, with no charge for labour or materials. This warranty applies only if sold and delivered by an authorised Kremona dealer.

National Music does not accept liability in connection with this warranty for any consequential damage or economic loss whether direct or indirect to any person or property arising from a breakdown or failure of the product.

Making a warranty claim.

The first point of contact when making a warranty claim should be the **original point of purchase**. If this is not possible, contact National Music direct using details on this document or nationalmusic.com.au

Warranty repairs may only be done by authorised service agents with the approval of National Music.

Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if goods fail to be of acceptable quality and the failure does not amount to a major failure.